



Visitors Policy



Help for non-English speakers

If you need help to understand the information in this policy, please contact Nossal High School on 03 8762 4600 or nossal.hs@education.vic.gov.au.

PURPOSE

To provide a safe and secure learning and teaching environment for students and staff by establishing processes to monitor and manage visitors to Nossal High School.

SCOPE

This policy outlines our school's arrangements for visitors who attend school grounds when the school is open for instruction between the hours 8:00am and 4:30pm. It applies to all visitors including parents, carers, contractors, volunteers and other Nossal High School community members (e.g. members of the Parents and Friends Association, School Council or the Old Nossalions Association).

Outside of these times, our front office is not staffed and the only visitors who are permitted on school grounds are:

- Parents or carers or their delegates who are dropping off or picking up students from school events held outside normal hours such as Parent/Student/Teacher Conferences, concerts, sport or other school activities;
- community and other groups who have entered into contracts or agreements with the school to use school premises outside of school hours, including groups using the Jean Russell Centre, and
- contractors authorised by the Principal (or their nominee) to undertake maintenance and/or work on school facilities outside of normal school hours.

DEFINITIONS

Child-related work: As defined by the *Worker Screening Act 2020 (Vic)*, child-related work is work that usually involves direct contact (including in person, over the phone, written and online communication) with a child that is a central part of that person's duties. It does not include work that involves occasional direct contact with children that is incidental to the work.

POLICY

Nossal High School strives to create an open and inclusive school community and encourages parents and carers to be actively involved in their child's development and education. We also strive to foster strong partnerships with local community services, schools and other organisations.

Nossal High School is not a public place. The Principal has the authority to permit or deny entry to school grounds and encourages all visitors to familiarise themselves with our school's *Statement of Values and School Philosophy Policy*, *Child Safety Policy*, *Child Safety Code of Conduct* and, where relevant, the school's *Volunteers Policy*.

From time to time, different members of the public may visit our school. Visitors may include, but are not limited to:

- Parents or carers
- Volunteers – see our school's *Volunteers Policy* for more information
- School Council members
- Prospective parents, students and employees
- Pre-Service Teachers
- Invited speakers, sessional instructors and others addressing learning and development
- Public officials (e.g. Members of Parliament, local councillors)
- Persons conducting business (e.g. uniform suppliers, booksellers, official school photographers, commercial salespeople)
- Tradespeople
- Children's services agencies
- Talent scouts
- Department of Families, Fairness and Housing workers
- Victoria Police
- Persons authorised to enter school premises (e.g. Worksafe inspectors, health officers etc)
- Other Department of Education staff (including allied health staff) or contractors
- NDIS therapists or other allied health or health practitioners
- Emergency services (Ambulance, Fire Brigade, SES)

Sign in procedure

All visitors to Nossal High School are required to report to the school office (Reception Area, Building A) on arrival (see exceptions below in relation to parents or carers). Visitors must

- Record their name, who they have come to see/report to, date and time of visit and purpose of visit in the school's attendance computer system (Compass) or a hardcopy visitor log if Compass is not available
- Provide proof of identification to office staff upon request
- Produce evidence of their valid Working with Children Check where required by this policy (see below)
- Wear a visitor's name tag at all times (*NB: The name tag will be printed through Compass kiosk when the visitor checks in*)
- Follow instructions from school staff and abide by all relevant school policies relating to appropriate conduct on school grounds including our *Child Safety Code of Conduct* and *Statement of Values and School Philosophy Policy*, as well as Department policies such as the [Sexual Harassment Policy](#) and [Workplace Bullying Policy](#)
- Return to the office upon departure, sign out and dispose of name tag

Nossal High School will ensure that our school's *Child Safety Code of Conduct* is available and visible to visitors when they sign in, typically via the school website at <https://www.nossalhs.vic.edu.au/policy-privacy/>.

Annual Induction Processes

Visitors who are required to undergo WWC Check and other suitability checks will do so as part of an annual induction process which should be completed when signing in for the first time each year.

Working with Children Checks and other suitability checks

For Working with Children (WWC) Checks and other suitability check requirements relating to parents or carers and other volunteers working with students, please see our *Volunteers Policy*.

All visitors who are engaged in **child-related work** (see definition above) must have a valid WWC Check. Additional suitability checks may also be required such as references, proof of identity, qualification and work history involving children checks.

In some circumstances, visitors to Nossal High School who are **not** engaged in child-related work will also be required to produce a valid WWC Check depending on the particular circumstances of their visit. For example, Nossal High

School will require a valid WWC Check for:

- **visitors who will be working regularly with children** during the time they are visiting, even though direct contact with children is not a central part of their normal duties
- **visitors (e.g. contractors)**, who will regularly be performing unsupervised work at the school during school hours or any other time where children are present. Further background checks, including references, may also be requested at the discretion of the Principal.

Visitors who will be working in areas away from students (e.g. a visiting auditor who will be located in the front office with administration staff) or who will be supervised and accompanied by a staff member during their visit (e.g. a Member of Parliament, a journalist, a prospective parent on a school tour) will not be required to have a WWC Check.

Sworn Victoria Police officers or sworn Australian Federal Police officers are exempt from requiring a WWC Check, but may be asked to verify that they are sworn officers by providing proof of identification.

Invited speakers and presenters

On occasion, Nossal High School may invite external speakers or providers to deliver incursions, presentations, workshops and special programs for our students. Consistent with Department of Education requirements, Nossal High School will:

- ensure that the content of presentations and programs by external providers contributes to the educational development of our students and is consistent with curriculum objectives
- ensure that any proposed visit, programs or content delivered by visitors complies with the requirement that education in Victorian government schools is secular and is consistent with the values of public education, Department policies and the *Education and Training Reform Act 2006 (Vic)*. In particular, programs delivered by visitors are to be delivered in a manner that supports and promotes the principles and practice of Australian democracy including a commitment to:
 - elected government
 - the rule of law
 - equal rights for all before the law
 - freedom of religion, speech and association
 - the values of openness and tolerance
 - respect for the range of views held by students and their families.

Parent visitors

We understand that there may occasionally be a reason why a parent or carer may want to speak to or see their child at school, during school hours.

If there is a particular pressing or unavoidable issue that cannot wait until the end of the school day, we ask that parents or carers call the school office to make the request to speak to or see their child during school hours.

We also ask that parents avoid arranging to visit their children at school wherever possible, as this can cause inappropriate disruptions to the school day.

All parents or carers who visit our school during school hours, other than for the purposes of school pick-ups and drop-offs or for specific school events (e.g. parent teacher student interviews, concerts, assemblies etc), are required to sign in as a visitor at the school office.

Parents or carers who are prohibited from entering the school under a court order or direction of the Principal are not permitted to visit the school. Our school maintains and provides office staff with a list of restricted parents or carers which may include identifying photographs and any other information as required depending on the level of risk posed.

Other visitors

All business operators, tradespeople and other visitors attending the school to conduct work must report to the school office upon arrival for instruction and follow the sign in procedure outlined above.

COMMUNICATION

This policy will be communicated to our school community in the following ways:

- Available publicly on our school's website
- Included in induction processes for relevant staff (including the Nossal High School Staff Handbook)
- Available in the Policies channel of the Staff of NossalHS Team

RELATED POLICIES AND RESOURCES

Nossal High School policies (available at <https://www.nossalhs.vic.edu.au/policy-privacy/>):

- Statement of Values and School Philosophy Policy
- Volunteers Policy
- Child Safety Policy
- Child Safety Code of Conduct
- Volunteers Induction Presentation and form
- Contractors & Presenters Induction Presentation and form
- Casual Staff Induction Presentation and form

Department policies:

- [Child Safe Standards](#)
- [Visitors in Schools](#)
- [Contractor OHS Management](#)

POLICY REVIEW AND APPROVAL

Policy last reviewed	May 2024
Consultation	School Council (optional) Executive Leadership Team
Approved by	Acting Principal – Tracey Mackin
Next scheduled review date	May 2026